1.2.1-1 Environmental & Quality policy

At Elvaco, we aim to create value for our customers by making metering data accessible and useful. Our solutions for smart metering help our customers to make more informed, data-driven decisions to optimize energy and water consumption – and thereby contributing to a more economic and sustainable use of resources.

Elvaco has operations in Sweden and across Europe, but our products and services are delivered to customers globally. Our customers primarily operate within the utility, district heating, and real estate sectors.

Our environmental work:

At Elvaco, we continuously strive towards reducing and economizing resource usage and minimize the environmental impact of our operations and products. We do this by:

- Having a life-cycle perspective in our product development – e.g., by selecting components with lower environmental impact whenever possible.
- Placing quality and environmental requirements on our suppliers and subcontractors – e.g., all significant and / or business-critical suppliers must show proof of ISO 9001 and ISO 14001 certification (or equivalent management systems).
- Reducing greenhouse gas emissions from our transports by coordinating deliveries and business travels, and whenever possible, replacing physical meetings using modern meeting technology.
- Minimizing waste generated in our operations, reuse what we can, and ensure that waste is sorted in accordance with our routines.

Our quality work:

At Elvaco, we always strive to fulfil the needs and expectations of our customers. Our quality efforts aim to ensure our products and services are delivered on time, in accordance to specified requirements, and to the right quality.

We follow-up and improve our processes on regularly to ensure we fulfil both our customers' and our internal requirements. We actively work with continuous improvements and document our collective experience and learnings to constantly evolve our products and operations. Deviations are managed systematically to minimize the impact on our customers and to develop robust long-term solutions.

Obviously, we follow applicable laws, regulations, and other relevant requirements.

Kungsbacka Sweden, September 2022

David Vonasek, CEO